

CertainTeed

# CertaTrim<sup>®</sup>

Exterior Trim

**Warranty**

**CertainTeed**  
SAINT-GOBAIN

# CertaTrim® 20-Year Limited Warranty

## What and Who is Covered and for How Long

CertainTeed warrants to the original property owner/consumer that, when subject to normal and proper use, its CertaTrim® Exterior Trim will be free from manufacturing defects during the 20-year period following its date of installation. CertainTeed will authorize replacement product for any CertaTrim Exterior Trim CertainTeed determines to be defective under the terms of this limited warranty. Rather than provide replacement product, CertainTeed, at its option, reserves the right to refund the original amount paid for the product by the original property owner/consumer for the CertaTrim Exterior Trim determined to be defective under the terms of this warranty.

Under no circumstances and in no event will CertainTeed be liable for any labor charges or other expenses whatsoever in connection with the removal, repair or installation of either the original or replacement CertaTrim Exterior Trim. CertainTeed will not be liable for primer, paint or other coating applied to either the original or replacement CertaTrim Exterior Trim.

In the event of replacement under the terms of this warranty, the original warranty will apply to the replacement material and will extend for the balance of the warranty period in effect at the time CertainTeed determines the CertaTrim Exterior Trim is defective.

### **Important – CertaTrim Exterior Trim should be used only for the purpose for which it is intended.**

*CertaTrim Exterior Trim was **not** designed nor tested for use in load bearing or structural applications as a replacement for materials such as wood. Please be advised that such improper use could result in injury to the user or others.*

## Transferability

*This warranty applies to the original property owner/consumer and is not transferable.*

## Limitations

This warranty does not provide protection against, and CertainTeed will have no liability under this warranty for, any failure, defect or damage caused by situations and events beyond normal exposure conditions, and/or beyond CertainTeed's control, including but not limited to:

- Misuse, abuse, neglect or improper transportation, handling or storage (including negligence in, or failure to provide, reasonable and necessary maintenance to prevent an accumulation of surface dirt or stains).
- Improper installation or installation not in strict adherence to CertainTeed's written guidelines for CertaTrim Exterior Trim.
- Use of accessories which do not properly receive and/or secure CertaTrim Exterior Trim.
- Impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God.

- Defects in, failure of, or damage to the wall or substrate on which CertaTrim Exterior Trim is installed caused by movement, distortion, cracking or settling of the wall or substrate or of the foundation of the building.
- Discoloration or other damage caused by air pollution (including metallic oxides or metallic particles), extractive bleeding, outside source stains or exposure to harmful chemicals.
- Fading, chalking, darkening, and/or yellowing of the product caused by ordinary weathering, exposure to natural sunlight and/or extreme atmospheric conditions.
- Primer, paint or other coatings or finishes applied to the product by the property owner/consumer or any third party NOT in strict adherence to CertainTeed's written guidelines for CertaTrim Exterior Trim may void this warranty. (Painting trim is common and done properly has no impact on the product itself. Concerns with the primer, paint or other coating or finish itself should be addressed directly to the manufacturer of that specific product. For more information on painting CertaTrim, please visit [www.certainteed.com/certatrim](http://www.certainteed.com/certatrim).)
- Any other cause not involving manufacturing defects in CertainTeed's CertaTrim Exterior Trim.

Mold and mildew are functions of environmental conditions and are not manufacturing defects. As such, mold and mildew are not covered by this or any implied warranty.

CertainTeed reserves the right to discontinue or modify any of its products, including the color, without notice to the property owner/consumer. CertainTeed will not be liable if the replacement product varies in color or gloss in comparison to the original product as a result of normal weathering. If CertainTeed replaces any product under this warranty, CertainTeed may substitute products designated by it to be of comparable quality or price range if the product initially installed has been discontinued or modified.

## LIMITED WARRANTY AND LIMITATION OF REMEDIES

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND/OR LIABILITY SHALL BE LIMITED TO REPLACING DEFECTIVE PRODUCT OR PROVIDING A REFUND PER THE TERMS OF THIS WARRANTY. APPLICABLE STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER/CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND/OR LIABILITY SHALL BE LIMITED TO REPAIRING, REFUNDING OR REPLACING THE DEFECTIVE PRODUCT AND IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS OR PROPERTY, THAT OCCUR AS A RESULT OF THE BREACH. IF YOUR STATE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

NO FIELD REPRESENTATIVE OF CERTAINTEED, DISTRIBUTOR, DEALER OR INSTALLER IS AUTHORIZED TO CHANGE OR MODIFY THIS LIMITED WARRANTY.

**This limited warranty gives you specific legal rights, and you may also have other rights that vary from state to state.**

## What the Customer Must Do

The property owner/consumer must promptly notify CertainTeed of any manufacturing defect and provide proof of the date of purchase and installation of the CertaTrim Exterior Trim, as well as proof of property ownership. CertainTeed may require the property owner/consumer to submit a sample of the product claimed to be defective to CertainTeed for analysis. CertainTeed will then evaluate the claim and if a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after review and evaluation of the claim, will at its option authorize replacement of CertaTrim Exterior Trim or refund the original amount paid for the product by the original property owner/consumer under the terms of this warranty.

All notifications should be sent to:

CertainTeed Corporation  
Attn: Warranty Claims  
803 Belden Road  
Jackson, MI 49203  
Telephone Number: 800-999-3654  
Website: [www.certainteed.com](http://www.certainteed.com)

**Effective Date: This warranty applies to CertaTrim Exterior Trim applied on or after August 1, 2012.**

## Care and Maintenance

While CertainTeed unpainted cellular PVC resists most common stains, it can become dirty like any other product that is exposed to atmospheric conditions. Normal soil and grime can be removed with a soft bristle brush and bucket of soapy water. For especially stubborn stains, request a cleaner suitable for PVC products from your local building materials dealer. Test any cleaner on an inconspicuous area before full use.

### ASK ABOUT OUR OTHER CERTAINTEED® PRODUCTS AND SYSTEMS:

ROOFING • SIDING • TRIM • DECKING • RAILING • FENCE  
GYPSUM • CEILINGS • INSULATION

[www.certainteed.com](http://www.certainteed.com) <http://blog.certainteed.com>

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**Professional:** 800-233-8990  
**Consumer:** 800-782-8777

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